

Service Engineer Sheffield & Surrounding Areas

7/3/2025

Record UK is the part of the ASSA ABLOY group. The group manufactures and distributes door systems to over 40 countries worldwide. We design, manufacture, supply, install and service automated door systems and aluminium shop-fronts throughout the UK to a wide range of organisations and clients. Due to continued growth and high demand for its services, the company is seeking to recruit Service Engineers in Sheffield and its surrounding areas.



Reporting to the Field Service Manager within your region you will after a period of training provided internally by our technical team and in the field with the Field Service Manager on our product range and procedures be expected to have the knowledge to service automatic door systems and be able to work independently.

You will be required to work on the service, maintenance & repair of a variety of automatic door systems.

As an Automatic Door Service Engineer, you would be expected to travel within your region and on occasion outside of this, working as part of a team but also undertaking work individually.

You will liaise with the office daily for the scheduling of work and will be expected to provide completed electronic paperwork, customer portals and permits (as required) daily.

You will visit customer's premises in response to reactive calls, scheduled maintenance and services & carry out installation projects on a variety of automatic doors.

You will contribute to ISO Business Management systems.

You will be provided with:

- A company vehicle (business use only)
- All power tools and access equipment required to undertake tasks
- Company mobile telephone / tablet
- Uniform & PPE

Essential criteria

- A full clean driving licence.
- Experience in the service & maintenance of automatic doors
- Good organisational & communication skills.
- Excellent customer service skills.
- The ability to work individually and as part of a team.
- The ability to work under pressure and to meet deadlines.
- BS7036 / EN16005 registered.
- A disclosure check will be undertaken.
- Enthusiastic and passion for the job.

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- Good team player.

Benefits of Working at Record

If you are successful, you will join a forward-thinking organisation that is always striving to do better, adopting an empowering working environment that allows you the opportunity to grow and develop in your role and beyond. As a Real Living Wage employer, you can expect to receive the following benefits when you work at Record UK:

- Life assurance scheme.
- Enhanced sick pay.
- Annual salary review scheme.
- Bonus based on Efficiency.
- Access to an online employee benefits portal.
- Access to an extensive online training portal.
- Access to an Employee Assistance Program.

Additional Information

Hours: 40 hours per week.

Holidays: 33 days holidays

Salary: Negotiable – dependent on experience.

Location: In and around Sheffield.

To apply send your CV and covering letter to recruitment@recorduk.co.uk with subject heading 'Service Engineer - Sheffield'