

Trainee Installation Engineers

5/9/2025

Record UK is the UK subsidiary of the Agta-Record Group who is one of the major companies within the automatic pedestrian door systems industry. The group manufactures and distributes door systems to over 40 countries worldwide.

We design, manufacture, supply, install and service automated door systems and aluminium shopfronts throughout the UK to a wide range of organisations and clients.

Due to continued growth and the high demand for its services, the company is now seeking to recruit a suitable candidates to join the installation teams in **Farnborough, Coleshill and Hamilton.**



Job Description

As an Install Engineer at Record, you will form part of a well-established dynamic team, contributing to the installation of cutting-edge automatic door systems and aluminium shopfronts, ensuring high-quality service to our commercial and industrial clients.

After a period of training on our product range you will be expected to have knowledge of installing automatic door systems and aluminium shopfronts, working with a team or independently.

You will install automatic door systems and aluminium shopfronts at customer premises and active construction sites, working both independently and as part of a team. You will liaise daily with the Project Manager and Installation Planner to schedule work and ensure timely completion of projects, submitting all required paperwork promptly.

Working from the closest hub you will be expected to travel across the surrounding areas, with the possibility of occasional weekend working too.

You will contribute to our ISO Business Management systems.

Pathway to becoming a fully qualified automatic door engineer

1. Trainee program:

- **On the job training:** Gain hands on experience in maintenance, repair and fault finding on automatic doors.
- **Job related qualifications:** Complete EN16005, Basic Electrical and UKPIA/SPA courses.
- **Training room learning:** Attend regional hubs to train on sliding, swing and folding doorsets.
- **Regular assessments:** Work through a skills matrix to track progress and ensure competency in required skills.

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2. Achieving Level 2 NVQ:

- **Completion of trainee program:** Once at the required experience/skill level, you will be enrolled into the NVQ and ready for assessment.
- **Assessment and certification:** Pass the assessments to earn a Level 2 NVQ in power-operated automatic doors and skilled worker CSCS card.

Key Behaviours and attitudes of a trainee:

1. Commitment to learning:

- **Curiosity:** Always eager to learn and understand new technologies.
- **Persistence:** Willing to put in the effort to overcome challenges and improve skills.

2. Attention to detail:

- **Precision:** Ensuring all work is completed accurately and to a high standard.
- **Safety consciousness:** Prioritising safety in all tasks and adhering to regulations like EN16005.

3. Professionalism:

- **Reliability:** Being dependable and punctual in all work-related activities.
- **Conduct:** Maintaining integrity and honesty in all interactions.

4. Effective communication:

- **Listening skill:** Actively listening to customers and colleagues to understand their needs and concerns.
- **Clear communication:** Conveying information clearly and effectively, both verbally and in writing.

5. Problem solving:

- **Analytical thinking:** Ability to diagnose faults and develop effective repair solutions.
- **Resourcefulness:** Using all available resources to resolve problems. 'Adapt and overcome'.

6. Team collaboration:

- **Cooperation:** Working well with other team members to achieve common goals.
- **Respect:** Showing respect for colleagues, clients and the work environment.

7. Positive attitude:

- **Enthusiasm:** Approaching tasks with a positive 'can do' attitude.
- **Resilience:** Staying motivated and focused, even in challenging situations.

Essential Criteria

- **Technical proficiency:** Strong understanding of mechanical and electrical systems related to automatic doors.
- **Problem solving:** Ability to fault find and resolve issues efficiently.
- **Communication:** Excellent verbal and written communication skills.
- **Customer service:** Strong focus on providing high quality service to our customers.
- **Attention to detail:** Ensuring all work is completed to a high standard and in compliance with EN16605 safety regulations.
- **Driving Licence:** Full clean driving licence required.
- **Attitude:** The ability to work individually and as part of a team, whilst working to meet deadlines.

Benefits of Working at Record UK

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If you are successful, you will join a forward-thinking organisation that is always striving to do better, adopting an empowering working environment that allows you the opportunity to grow and develop in your role and beyond. As part of Record UK, you'll enjoy a rewarding career with benefits designed to support your well-being and professional growth. These include:

- 33 days of annual leave (incl. Bank Holidays)
- Door-to-door travel paid.
- Efficiency bonus.
- Life assurance 3x basic salary.
- Enhanced sick pay.
- Annual salary review.
- Christmas shut down period with an ex-gratia half day on Christmas Eve.
- Access to an online employee benefits portal.
- Access to an extensive online training portal.
- Access to an Employee Assistance Program.

Additionally, you will be provided with:

- A company van.
- Power tools required to undertake tasks.
- Company mobile telephone and tablet.
- Uniform & PPE.

If you are ready to take the next step in your career, we'd love to hear from you! Apply now by sending your CV and covering letter to recruitment@recorduk.co.uk with the subject line '**Trainee Installation Engineer**'.